

FAQ

FREQUENTLY ASKED QUESTIONS

General information

When will the 2026 European Swimming Championships take place?

The 2026 European Swimming Championships will take place from July 31 to August 16, 2026.

What disciplines are on the program for the 2026 European Swimming Championships ?

The 2026 European Aquatics Championships will include the following disciplines: swimming, diving, artistic swimming, open water swimming, and high diving.

Where will the competitions take place ?

The competitions will be spread across several venues in Paris and its suburbs. Swimming, artistic swimming, and diving will take place at the "Centre Aquatique Olympique de la Métropole du Grand Paris" in Saint-Denis. Open water swimming and high diving events will be held on the Seine in Paris (exact location to be announced).

Where can I find the competition schedule ?

The schedule for each session is available in the description of each ticket price on the ticket page. A complete schedule is available in the information tab and will be updated with the times shortly. Please note that the schedule is provided for informational purposes only and is subject to change.

Ticket offer

Single tickets

- Single tickets per session are available for swimming, artistic swimming, and diving.
- Day pass are available for artistic swimming and diving only. No day pass will be sold for swimming.

Multi-session packs

In order to facilitate access to several sessions within the same discipline, several combined packs will be offered (subject to availability):

- **Full Pack**
Access to all sessions of the chosen discipline throughout the competition.
- **Weekend Pack**
Access to all sessions of the discipline concerned on Saturday and Sunday.
- **Finals Pack (swimming only)**
Access to all swimming finals sessions throughout the competition.
- **Afternoon/Evening Pack (depending on the discipline)**
Access to all afternoon or evening sessions, depending on the discipline's schedule (diving or artistic swimming).

What seating categories are available ?

Each session offers several seating categories :

- **Category 1:** optimal view of the competition area.
- **Category 2:** good visibility, quality seating.
- **Category 3:** side or elevated view, with a more distant perspective.
- **Reduced visibility:** more affordable prices, but partially limited viewing experience.

Does one ticket give access to several disciplines ?

Tickets are only valid for the session(s) selected at the time of purchase.
To attend several disciplines, it is necessary to reserve separate tickets.

Can I buy tickets on site on the day of the event ?

Ticket box offices will be available and will allow the purchase of tickets subject to availability.

How many tickets can I purchase per order ?

The number of tickets per session is limited to four.

Are hospitality or VIP offers available ?

Yes, several hospitality and VIP packages will be available from January 2026, including premium services.

Why isn't the category I want appearing in the module?

If the category you want isn't displayed, it means that the corresponding seats are sold out.

What should I do if the ticketing website does not load?

This may be due to a cookie issue in your browser. Try clearing your browser's cookies or using a private browsing window. Otherwise, try another browser/computer/phone and repeat the operation.

Pricing details

Is there a child ticket ?

All children, including babies, must have a ticket to access the event.

- Free admission for children aged 5 and under :
A free ticket is required for children aged 5 and under on the date of the event, upon presentation of proof of identity at the ticket check.

Important: This free admission does not apply to multi-session packs.

Planning your visit

What items are prohibited ?

Prohibited items include : glass bottles, sharp objects, illegal substances, drones, etc. The complete list will be specific to each site and will be sent to you later.

What services will be available ?

Each site will offer catering facilities, relaxation areas, lockers, and facilities for people with disabilities. The list of services will be sent to you later.

How to access the various competition venues ?

Access information will be sent to you later.

Accessibility

How to purchase tickets for people with disabilities or reduced mobility and their companions ?

Special tickets are available for people with disabilities and their companions.

To order tickets, please visit the official ticket office website. Two types of tickets are available :

- Disabled person / companion ticket : exclusively reserved for people with disabilities and their companions.
- Disabled person – Wheelchair space: exclusively reserved for people with disabilities who use wheelchairs (dedicated spaces).

The organization's teams may contact you in order to best respond to your request.

What supporting documents must be provided as a person with reduced mobility ?

- A disability card with a rating of 80% or higher
- Or a Mobility Inclusion Card (CMI).

The supporting document must be valid on the date of the event. As a reminder, only one accompanying person is allowed per person.

I am a person with a disability and I have a specific request. What should I do ?

Please contact ticketing.eac2026@ffnatation.fr

How can I access the venues as a person with a disability ?

All venues will be equipped with signaling and priority access for people with disabilities. Our volunteers will be available to assist you throughout your experience.

Ordering and payment

How do I purchase tickets ?

Tickets are only available from the official ticket office. Select the discipline, day, session, seating category, and number of tickets you want, then proceed to online payment.

What should I do if I don't receive my order confirmation ?

Check your inbox (including spam).

How can I change or cancel my order ?

Tickets are non-refundable and cannot be changed. If you have any questions, please contact : ticketing.eac2026@ffnatation.fr

What payment methods are accepted ?

You can pay for your order by credit card.

What happens if my payment is declined ?

If your payment is declined, your order will be automatically canceled. You will need to start your purchase again from the beginning.

Where can I find my tickets ?

Your e-tickets will be available from January 2026. You will receive a notification via the email address you used when making your purchase.

I can't download my tickets. What should I do ?

Make sure you have completed your order. If the problem persists, please contact : ticketing.eac2026@ffnatation.fr

Do I need to print my ticket or show it on my smartphone ?

E-tickets can be printed or shown directly on your mobile phone at the entrance. Just make sure the QR code is legible. In the interests of environmental responsibility, please use your digital ticket whenever possible.

Are tickets nominative? Do I need to show ID at the entrance ?

Yes, all tickets are nominative. ID cards or any documents related to discounts may be checked at the entrance.

Can I give a ticket to someone else ?

Yes, provided you enter the participant's name when placing your order. A ticket transfer feature will be available on the platform to change the name of the ticket holder.

Contact

How can I contact the organization if I have any questions ?

For any additional requests, please contact : ticketing.eac2026@ffnatation.fr